



Our Responsibility to You While Navigating COVID-19

With our customers, employees, and their families at the centre of everything we do, we'd like to take the time to address concerns about the coronavirus (COVID-19) and the steps we're taking in our shops to continue our focus on keeping people safe and healthy.

We're closely monitoring the situation and following the guidance from public health officials and government agencies, including the HSE, and WHO, so we can make ongoing assessments and stay in constant communication with our employees to provide information and guidance as developments unfold.

The cleanliness of our shops is always a top priority for us, and now more than ever. In addition to our regular cleaning procedures, increased sanitation measures are being added to all locations with extra attention to our raw meat cases and high traffic register areas.

Employee care is always at the core of our commitment and service to customers.

For all shops, we continue to be flexible, focus on prevention, and encourage employees to stay home if they are not feeling well. Additionally, we are limiting travel between shops and any employee who has been out of the country is on mandatory quarantine for two weeks from their return.

This situation is top of mind for all of us right now. As circumstances continue to change, our goal is to continue to provide a safe and welcoming experience for all our customers and employees.

While currently maintaining regular operations, our shops are prepared to modify services based on guidance from our health officials.

Thank you for being a loyal customer. It is our intent to remain transparent, providing you with the latest information on our operations.

We are privileged to serve you and the community and look forward to seeing you soon.